

INFORMATION FORM - PARTICIPANT'S WITHDRAWAL FROM THE CONTRACT AND REFUND

Right to withdraw from the contract

The participant has the right, in accordance with the General Terms of Business of the Goethe-Institut Ljubljana, Mirje 12, 1000 Ljubljana, to withdraw from this contract without giving reasons for withdrawal.

To exercise the right of withdrawal, the participant must inform the Goethe-Institut Ljubljana with an unambiguous notice of their decision to withdraw from this contract (e.g. in person by bringing in the notice of withdrawal or through other means of communication, e.g. by a letter sent by post, fax or email). To this end, the participant uses the attached model withdrawal form.

Effects of withdrawal

If the participant withdraws from this contract in the week before the language course starts, the Goethe-Institut Ljubljana will refund the payments in full without undue delay and in any case no later than 14 days from the date of receipt of the notice of withdrawal from this contract.

If the participant withdraws from this contract within 14 days after the start of the current language courses semester, the Goethe-Institut Ljubljana, in accordance with the General Terms of Business, refunds the proportional part of the payments received without undue delay and in any case no later than 14 days from the date of receipt of the notice of withdrawal from this contract. Thus, in the event of withdrawal in the first week of the current semester of the language courses, the participant will be refunded 90% of the course fee, and in the event of withdrawal in the second week of the current semester of the language courses, the participant will be refunded 80% of the course fee. From the third week of the current semester of the language courses, refund of the proportional share of the course fee is no longer possible.

This refund is made by the Goethe-Institut Ljubljana with a money transfer to the participant's bank account, as used in the execution of the original transaction, unless expressly agreed otherwise; in any case, the participant will bear no extra costs due to this refund.

In Ljubljana, on 9 April 2019

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Goethe-Institut Ljubljana, Mirje 12, 1000 Ljubljana,

tel. +386 13000311, email: info-ljubljana@goethe.de, website: www.goethe.de/ljubljana

Participant's name and surname _____

Participant's full address _____

Mark as appropriate:

a) Please be informed that I am withdrawing from the contract for participation in the language course, which I concluded with Goethe-Institut Ljubljana by enrolling in a language course on _____, while the current semester of language courses has not yet started.

b) Please be informed that I am withdrawing from the contract for participation in the language course, which I concluded with Goethe-Institut Ljubljana by enrolling in a language course on _____, in the (underline as appropriate) first week of the current semester of the language courses / second week of the current semester of the language courses / third week of the current semester of the language courses or later.

Place and date of the notice of withdrawal _____

Participant's signature _____