



# FREQUENTLY ASKED QUESTIONS

## **When will the online registrations begin for the next batches?**

The online booking for all the levels (A1-C2) will be open as per the enrolment plan on our Website via Webshop ([Ref. Registration dates on our website](#)).

## **Are there any particular qualifications required to join the courses?**

There is no particular qualification required to join the courses.

## **What is the difference between extensive and an intensive course / blended learning course?**

Our extensive and intensive courses normally take place in face to face format. However, presently due to Government Directives, the courses are being offered in online mode via Adobe Connect/ Zoom as online live sessions along with an independent online learning component.

### **Extensive Course**

The classes take place on weekends. The learning time per week is presently divided into two parts:

- Online live sessions: via Adobe Connect or Zoom
- Independent online learning: learning on the Moodle platform of the Goethe-Institut

### **Intensive Course**

The classes take place on weekdays. The learning time per week is presently divided into two parts:

- Online live sessions: via Adobe Connect or Zoom
- Independent online learning: learning on the Moodle platform of the Goethe-Institut

### **Blended Learning Course**

You will learn just as much in a blended learning course as in one of our intensive or extensive courses. The learning time per week is divided into two equal parts:

- Live group classes: via Adobe Connect or Zoom
- \*Independent online learning: learning on the Moodle platform of the Goethe-Institut

### **Independent Online Learning**

50% of a blended learning course consists of independent online learning. You will have access to our online platform, where you will find the online portion of the course. This section of online learning includes engaging learning activities, online flash cards to study vocabulary, and summary sheets of all important grammatical structures and phrases you will encounter.

Your instructor will assign weekly exercises intended to be completed at your own pace within a given week. These exercises will prepare you for your online live sessions in which you will meet with your class.

- The learning material used for these classes is especially designed course material adapted for blended learning.
- The learning material used for these classes are course books. These could be either in print form or in digital form.

## FREQUENTLY ASKED QUESTIONS

### LANGUAGE COURSES AND EXAMINATION



#### **Are the courses offered offline?**

Our intensive courses on weekdays and extensive courses on weekends are **presently** being offered in online mode as online live sessions along with an independent online learning component. These will, however, completely return to classroom (face to face) sessions once classroom learning is permitted again as per Government Directives.

#### **What are the technical requirements?**

For attending the online live sessions, you will need the following:

- Computer/ Laptop/ Tablet/ Smartphone
- Internet facility
- Headphones with mic

#### **What are the criteria for the enrolment in the courses?**

The minimum age criteria to join the courses is 17 years and over.

#### **Is the fee same for the online courses offered now as the offline classes earlier?**

Yes, the fee is same.

#### **What would be the mode of payment?**

The courses can be booked online and the payment can be done online via Webshop using Master Card and Visa Debit and Credit cards.

#### **What is WEBSHOP?**

Webshop is an e-commerce platform where you select, book and pay for your courses.

#### **Do you also offer superintensive/short term courses?**

The minimum duration of the courses being offered by us is 12 weeks. However, the Superintensive courses are not offered here at Goethe-Institut / Max Mueller Bhavan, New Delhi as of now.

#### **Is the fee including the study material?**

The learning material for blended learning courses is included in the course fee. However, for our intensive and extensive courses, the books have to be purchased separately by the students. Goyal Publishers are providing home delivery service to deliver the books for a nominal delivery charge. (For ordering books please refer to the PDF under Contact and Enrolment)

#### **Are the teachers native Germans or Indians?**

The teachers here at Max Mueller Bhavan are Indians as well as native Germans.

### **Do you also provide the demo classes / trial sessions?**

We are pleased to inform you that we will be providing you a free trial session online via Zoom or Adobe Connect. You are requested to please follow our website and social media for further details pertaining to it.

### **Why should we opt for online classes instead of face to face offline sessions?**

Online classes allow you to learn German comfortably from home and practice your reading, writing, listening and speaking skills with the help of a PC, internet connection and the study material online anytime.

### **Do you offer any special discount for the courses, in case of any financial hardship?**

We would request you to please write to [languagecourses-delhi@goethe.de](mailto:languagecourses-delhi@goethe.de).

### **Can I cancel or change my booking?**

In case of cancellations following deductions are applicable:

- a) Up to 4 weeks before beginning of course 10% of course fee
- b) Up to 1 week before beginning of course 20% of course fee
- c) Up to 1 day before beginning of course 30% of course fee
- d) After course begins 100% of course fee.

### **Please Note:**

Cancellations must be submitted in writing and refunds shall be initiated within 30 days after receipt of the written cancellation request.

If enrolments are insufficient on the starting date, the Goethe-Institut / Max Mueller Bhavan reserves the right to cancel or postpone the course. In this case we will offer the participants the opportunity to move to another course or to receive a full refund of the course fee.

Regarding any changes in the booking, we would request you to please write to [languagecourses-delhi@goethe.de](mailto:languagecourses-delhi@goethe.de)

### **When will the Goethe-Institut reopen for the offline sessions/class to class sessions?**

The Institute will resume the classroom sessions once Government Directives permit this.

## **LANGUAGE COURSES & EXAMINATIONS**

### **Telephonic counselling:**

Mob: +91 9650621107

Mob: +91 7291078599

Mon to Fri: 10 am-1 pm & 2-6 pm

2nd Saturday & 4th Sunday: 11 am-3 pm

### **Opening hours**

Tel: +91 11 23471100

Email: [languagecourses-delhi@goethe.de](mailto:languagecourses-delhi@goethe.de)

[www.goethe.de/delhi](http://www.goethe.de/delhi)