WEEKDAY/WEEKEND COURSES
JANUARY 2024
Goethe-Institut / Max Mueller Bhavan New Delhi
YOUR PARTNER FOR GERMAN LANGUAGE

Would you like to learn German? Whether it is here in Delhi or at one of our institutes in Germany or through our online ‘Blended Learning’ programme or through our Online Courses we can offer you the perfect opportunity.

The Goethe-Institut’s German language courses and examinations correspond to the levels of the Common European Framework of Reference for Languages (CEFR) and range from A1 for beginners to C2 for language skills at the highest level. If you have no prior knowledge of German, you will automatically start in course level A1. With prior knowledge of German an individual level test will help you to choose the right level.

Our courses are taught by highly qualified teachers, use a communicative approach and emphasize intercultural understanding.

Scholarship: Every year 1-2 Goethe-Institut / Max Mueller Bhavan students receive a scholarship (above level B1/B2) on the basis of international exam „Goethe-Zertifikat“ for a language course in Germany.

goethe.de/newdelhi
REGISTRATION PROCESS

REGISTER ON THE WEBSITE

The online registration for all the courses and examinations is on first-come-first served basis on our website. The courses and examinations can be booked and the payment can be done online.

Your payment will be processed by the Goethe-Institut e.V. in Germany. The payment will be made in INR. Payment information is available on the website.

We advise creating your account on "My Goethe.de" prior to starting the registration process. Please ensure that you enter the requested information correctly as the same data will thereafter reflect on all official documents and communication from the Goethe-Institut / Max Mueller Bhavan New Delhi.

goethe.de/delhi/coursefinder
Our courses are available in various formats, learning intensities and time slots.
Format: classroom learning / online learning / blended learning
Learning speed: extensive / intensive / superintensive
Timings: mornings / afternoons / evenings

**WEEKDAY COURSES**

**Intensive courses**  
(Mon-Fri)  
12 weeks / 60 days  
March - June  
July - September  
November - February

**Superintensive courses**  
(Mon-Fri)  
6.5 weeks / 32 days  
January - March  
April - June  
July - August  
September - October  
November - December

**WEEKEND COURSES**

**Extensive courses**  
(Sat, Sun)  
20 weekends / 40 days  
January - June  
July - December

**Intensive courses**  
(Sat, Sun)  
13.5 weeks / 27 days  
January - April  
May - August  
September - December

goethe.de/delhi/germancourses
WEEKEND COURSES FOR ADULTS
EXTENSIVE | SAT, SUN | 20 WEEKENDS | 40 DAYS

WHAT IS AN EXTENSIVE COURSE?

The classes take place on weekend.
Online live sessions: via Zoom or face-to-face classes.

The learning material used for these classes are course books. These could be either in print form or in digital form.

- **Number of teaching units: 160 (A1, A2, B1, B2.1, B2.2)**
  - 4 units per day; 8 units per week
  - 180 minutes of face-to-face/ online live class per day

- **Number of teaching units: 140 (C1.1, C1.2)**
  - 3.5 units per day; 7 units per week
  - 135-180 minutes of face-to-face class per day

- **Number of teaching units: 140 (C2.1)**
  - 3.5 units per day; 7 units per week
  - 135-180 minutes of online live class per day

**Course books**

A1 Netzwerk neu  
A2 Netzwerk neu  
B1 Netzwerk neu  
B2.1 Aspekte neu B1 plus  
B2 Aspekte neu B2  
C1.1 Aspekte neu C1  
C1.2 Aspekte neu C1

1 Teaching Unit = 45 Minutes

Online live class via Zoom
COURSE DATES

Please select your preferred option on the website while booking your course.

**FF** = *Face-to-face class at GI New Delhi*

**OL** = Online live class via Zoom

**FF+OL** = Face-to-face + online live class at GI New Delhi

<table>
<thead>
<tr>
<th></th>
<th>A1</th>
<th>A2</th>
<th>B1</th>
<th>B2.1</th>
<th>B2.2</th>
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<tbody>
<tr>
<td>Jan 14 to Jun 16</td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>8-11:30 am</td>
<td>FF+OL</td>
<td>FF+OL</td>
<td>FF+OL</td>
<td>FF</td>
<td>FF</td>
</tr>
<tr>
<td>12-3:30 pm</td>
<td>FF</td>
<td>FF</td>
<td>FF</td>
<td>OL</td>
<td>OL</td>
</tr>
<tr>
<td>12-3:20 pm</td>
<td>OL</td>
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</tr>
<tr>
<td>4-7:30 pm</td>
<td>OL</td>
<td>OL</td>
<td>OL</td>
<td>OL</td>
<td>OL</td>
</tr>
<tr>
<td>Fee INR incl. GST</td>
<td><strong>28,500</strong></td>
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<tr>
<th></th>
<th>C.1.1</th>
<th>C.1.2</th>
<th>C.2.1</th>
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</thead>
<tbody>
<tr>
<td>Jan 14 to Jun 16</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>8-11:30 am</td>
<td>FF+OL</td>
<td>FF+OL</td>
<td>OL</td>
</tr>
<tr>
<td>20 weekends (Sat, Sun)</td>
<td>Fee INR incl. GST</td>
<td><strong>25,000</strong></td>
<td><strong>25,000</strong></td>
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</tbody>
</table>

REGISTRATION: 15.11. (4 PM) - 15.12. (TILL 4 PM)
WHAT IS BLENDED LEARNING?
You will learn just as much in a blended learning course as in one of our intensive or extensive courses. The learning time per week is divided into two equal parts:
1. Live group classes: face-to-face classes.
2. Independent online learning: learning on the Moodle platform of the Goethe-Institut

WHAT IS INDEPENDENT ONLINE LEARNING?
50% of a blended learning course consists of independent online learning. You will have access to our online platform, where you will find the online portion of the course. This section of online learning includes engaging learning activities, online flash cards to study vocabulary, and summary sheets of all important grammatical structures and phrases you will encounter.

Your instructor will assign weekly exercises intended to be completed at your own pace within a given week. These exercises will prepare you for your face-to-face sessions in which you will meet with your class.

- Number of teaching units (Sat, Sun): 160 (A1, A2)
  - 80 units face-to-face class
  - 80 units independent online learning
  - 4 units every Sunday.
  - 180 minutes face-to-face group class

Learning material
The course material is available on the online learning platform and is included in the course fee.

1 Teaching Unit = 45 Minutes
Independent online learning on the moodle platform of the Goethe-Institut
COURSE DATES

Please select your preferred option on the website while booking your course.

**FF** = Face-to-face classes at GI New Delhi

<table>
<thead>
<tr>
<th>Jan 14 to Jun 16</th>
<th>A1</th>
<th>A2</th>
</tr>
</thead>
<tbody>
<tr>
<td>12-3:30 pm</td>
<td>FF</td>
<td>FF</td>
</tr>
<tr>
<td>20 weekends</td>
<td>28,500</td>
<td>28,500</td>
</tr>
<tr>
<td>4 units on Sun</td>
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REGISTRATION: 15.11. (4 PM) - 15.12. (TILL 4 PM)
WEEKEND COURSES FOR ADULTS
FAST TRACK | SAT, SUN | 13.5 WEEKS | 27 DAYS

WHAT IS A FAST TRACK COURSE?

The classes take place on weekends.

The learning material used for these classes are course books.

- **Number of teaching units: 160 (A1, A2, B1)**
  - 6 units per day/ 12 units per week
  - 270 minutes face-to-face plus 2 breaks

**Course books**
- A1 Netzwerk neu
- A2 Netzwerk neu
- B1 Netzwerk neu

1 Teaching Unit = 45 Minutes
COURSE DATES

Please select your preferred option on the website while booking your course.
*FF* = Face-to-face classes at GI New Delhi

<table>
<thead>
<tr>
<th>Jan 14 to Apr 28</th>
<th>A1</th>
<th>A2</th>
<th>B1</th>
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</thead>
<tbody>
<tr>
<td>8-1:30 pm</td>
<td>FF</td>
<td>FF</td>
<td>FF</td>
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<tr>
<td>13.5 weeks (Sat,Sun)</td>
<td>2-7:30 pm</td>
<td>FF</td>
<td>FF</td>
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<tr>
<td>Fee INR incl. GST</td>
<td>28,500</td>
<td>28,500</td>
<td>28,500</td>
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</tbody>
</table>

8-9:30 am
9:30-10 am (break)
10-11:30 am
11:30 am -12 pm (break)
12-1:30 pm

2-3:30 pm
3:30-4 pm (break)
4-5:30 pm
5:30-6 pm (break)
6-7:30 pm

REGISTRATION: 15.11. (4 PM) - 15.12. (TILL 4 PM)
WEEKDAY COURSES FOR ADULTS
FAST TRACK SUPERINTENSIVE | MON-FRI | 6,5 WEEKS | 32 DAYS

WEEKDAY SUPERINTENSIVE COURSE
The classes take place on weekdays.

The learning material used for these classes are course books. These could be either in print form or in digital form.

- 6,5 Weeks (32 Days)
  Mon-Fri
  Number of teaching units: 160 (A1, A2, B1, B2.1)
  5 units per day/ 25 units per week
  225 minutes online live/ face-to-face class plus break

1 Teaching Unit = 45 Minutes

Online live class via Zoom
## COURSE DATES

Please select your preferred option on the website while booking your course.

OL = Online live class via Zoom  
FF = Face-to-face class at GI New Delhi  
FF+OL = Face-to-face+online live class at GI New Delhi

<table>
<thead>
<tr>
<th>Jan 15 to Mar 05</th>
<th>3-7:15 pm</th>
<th>A1</th>
<th>A2</th>
<th>B1</th>
<th>B2.1</th>
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<tbody>
<tr>
<td>3-7:15 pm</td>
<td>FF+OL</td>
<td>FF</td>
<td>FF+OL</td>
<td>-</td>
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</table>

<table>
<thead>
<tr>
<th>6.5 weeks (Mon-Fri)</th>
<th>3-7:15 pm</th>
<th>OL</th>
<th>OL</th>
<th>OL</th>
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<tbody>
<tr>
<td>Fee INR incl. GST</td>
<td>28,500</td>
<td>28,500</td>
<td>28,500</td>
<td>28,500</td>
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</table>

REGISTRATION: 15.11. (4 PM) - 15.12. (TILL 4 PM)
YOUNG LEARNERS’ ONLINE LIVE COURSES

Learning German can be fun! Want to learn a foreign language and get to know a new culture? Plan to pursue higher studies in Germany? Want to learn German as a hobby? We are happy to announce a German language course in online format for youngsters!

Here’s a great way for youngsters to spend part of their free time. Learning a language can be exiting - as you will discover at the Goethe-Institut / Max Mueller Bhavan! Get to know others of a similar age and enjoy the experience of learning German together! With lots of online activities, fun interaction with your fellow learners, learning through role play and much more...And at the end of the course, they happily say: Deutsch lernen macht Spaß!
YOUNG LEARNERS’ COURSES 2024 (SAT, SUN)

Total number of teaching units
A1 120
A2 140
B1 160
Sat, Sun: 4 units of 45 min each day
8 units per week
Online live class
4-5:30 pm
Break 30 min
6-7:30 pm

Registration
The online registration is on first-come-first served basis via our WEBSITE.

Course book
The course book can be ordered directly from Langers International.

Course book A1: Gute Idee A1
Course book A2: Gute Idee A2
Course book B1: Ideen B1

For details about course books you can contact at: +91 8130718795

A/C Holder : Full Marks Private Limited
Bank Name : HDFC Bank Ltd.
A/C No. : 03142790000618
IFSC Code : HDFC0000314

REGISTRATION: 15.11. (4 PM) - 15.12. (TILL 4 PM)
GUT AUFGEHOBEN AUF JEDEM NIVEAU
IN GOOD HANDS AT EVERY LEVEL

<table>
<thead>
<tr>
<th>Level</th>
<th>Exam Code</th>
<th>Exam Description</th>
<th>Hours</th>
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<tbody>
<tr>
<td>C2</td>
<td>Goethe-Zertifikat C2: GDS</td>
<td>Großes Deutsches Sprachdiplom</td>
<td>1000-1200*</td>
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<tr>
<td>C1</td>
<td>Goethe-Zertifikat C1</td>
<td>TestDaF (Test Deutsch als Fremdsprache)</td>
<td>800 to 900*</td>
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<tr>
<td>B2</td>
<td>Goethe-Zertifikat B2</td>
<td>TestDaF (Test Deutsch als Fremdsprache)</td>
<td>600 to 800*</td>
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<tr>
<td>B1</td>
<td>Goethe-Zertifikat B1</td>
<td>(for adults and young learners)</td>
<td>350 to 650*</td>
</tr>
<tr>
<td>A2</td>
<td>Goethe-Zertifikat A2: Start Deutsch 2</td>
<td>Goethe-Zertifikat A2: Fit in Deutsch</td>
<td>200 to 350*</td>
</tr>
<tr>
<td>A1</td>
<td>Goethe-Zertifikat A1: Start Deutsch 1</td>
<td>Goethe-Zertifikat A1: Fit in Deutsch</td>
<td>at least 80 to 200*</td>
</tr>
</tbody>
</table>

* The number of hours may vary according to motivation, prior language-learning experience, native language, course location and other factors.

Goethe-Test Pro is a computer-based test that comprehends the skill level of listening, reading, vocabulary and grammar.
PASSING THE EXAM DEMONSTRATES THAT YOU CAN ...

- effortlessly understand virtually everything that you read or hear in German, summarize information from various written and spoken sources, logically recounting reasons and explanations, express yourself spontaneously with a high level of fluency and precision and make finer nuances of meaning clear when discussing more complex topics.

- understand a wide range of challenging, longer texts as well as grasp implicit meanings, express yourself spontaneously and fluently without frequently having to search for words, use the language effectively and flexibly in your social and professional life or during training or your studies, make clear, structured and detailed statements on complex topics.

- understand the main contents of complex texts on concrete and abstract topics, as well as technical discussions in your own area of specialization, communicate so spontaneously and fluently that a normal conversation with native speakers is readily possible without a great deal of effort on either side, express your opinion on current issues in a clear and detailed manner, explain your position on a current issue and state the benefits and drawbacks of various options.

- understand the main points of information in conversations and texts on familiar matters relating to work, school and leisure time, etc. when clear, standard language is used, deal with most situations typically encountered when travelling in German-speaking countries, express yourself simply and coherently when talking about familiar topics and areas of personal interest, report on experiences and events, describe dreams, hopes and ambitions as well as make short statements and explanations.

- understand and use sentences and common expressions in everyday situations, make yourself understood in simple, routine situations demanding an exchange of information on familiar and common topics, describe your background and education, immediate surroundings and other matters associated with your immediate needs in a simple way.

- communicate in a simple manner if the person you are speaking to talks slowly and clearly, understand and use familiar, everyday and common expressions and simple sentences (e.g. information about yourself and your family or about shopping, work and your immediate surroundings), introduce yourself and others, as well as ask others about themselves, e.g. where they live, who they know and what they own.

Goethe.de/delhi/exams
## COURSE FEE IN INR INCLUSIVE 18% GST

<table>
<thead>
<tr>
<th>Level</th>
<th>Course Fee</th>
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<tbody>
<tr>
<td>C2.2</td>
<td>25,000</td>
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<tr>
<td>C2.1</td>
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<tr>
<td>C1.2</td>
<td>25,000</td>
</tr>
<tr>
<td>C1.1</td>
<td>25,000</td>
</tr>
<tr>
<td>B2.2</td>
<td>28,500</td>
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<tr>
<td>B2.1</td>
<td>28,500</td>
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<tr>
<td>B1</td>
<td>28,500</td>
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<tr>
<td>B1 for young learners</td>
<td>28,500</td>
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<tr>
<td>A2</td>
<td>28,500</td>
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<tr>
<td>A2 for young learners</td>
<td>25,000</td>
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<tr>
<td>A1</td>
<td>28,500</td>
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<tr>
<td>A1 for young learners</td>
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* Prices are subject to change.
# EXAMINATION FEE IN INR INCLUSIVE 18% GST

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<th>Level</th>
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<tr>
<td>Goethe-Zertifikat C2: GDS</td>
<td>each module</td>
<td>4,900</td>
<td>6,500</td>
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<tr>
<td></td>
<td>all modules</td>
<td>19,600</td>
<td>26,000</td>
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<tr>
<td>Goethe-Zertifikat C1</td>
<td>each module</td>
<td>4,500</td>
<td>6,000</td>
</tr>
<tr>
<td></td>
<td>all modules</td>
<td>18,000</td>
<td>24,000</td>
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<tr>
<td>Goethe-Zertifikat B2</td>
<td>each module</td>
<td>4,000</td>
<td>5,300</td>
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<tr>
<td></td>
<td>all modules</td>
<td>16,000</td>
<td>21,200</td>
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<td>Goethe-Zertifikat B2 für Jugendliche (B2j)</td>
<td>each module</td>
<td>4,000</td>
<td>5,300</td>
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<td></td>
<td>all modules</td>
<td>16,000</td>
<td>21,200</td>
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<tr>
<td>Goethe-Zertifikat B1</td>
<td>each module</td>
<td>3,500</td>
<td>4,700</td>
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<td></td>
<td>all modules</td>
<td>14,000</td>
<td>18,800</td>
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<tr>
<td>Goethe-Zertifikat B1 für Jugendliche (B1j)</td>
<td>each module</td>
<td>2,300</td>
<td>4,700</td>
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<td></td>
<td>all modules</td>
<td>9,200</td>
<td>18,800</td>
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<td>Goethe-Zertifikat A2</td>
<td>-</td>
<td>8,000</td>
<td>10,600</td>
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<tr>
<td>Goethe-Zertifikat A2: Fit in Deutsch</td>
<td>-</td>
<td>2,300</td>
<td>10,600</td>
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<tr>
<td>Goethe-Zertifikat A1: Start Deutsch 1</td>
<td>-</td>
<td>7,000</td>
<td>9,400</td>
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<tr>
<td>Goethe-Zertifikat A1: Fit in Deutsch 1</td>
<td>-</td>
<td>2,300</td>
<td>4,700</td>
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</table>

* Prices are subject to change.

Check our latest examination dates
At our library, you have access to print and electronic resources including language learning materials, you can browse the internet, unwind the latest PS4 games, or attend one of the library’s many events.

**Library Services**
The library is open to the public from Tuesday to Saturday from 9:30 am to 6 pm and on Sundays from 11 am to 4 pm. Library hours are subject to change; please check the library website and the social media channels.

Enrolling first time for library membership? Register with us while you are taking your course. **Goethe-Institut language students are granted free membership to the library for the duration of their course.**

Our digital library Onleihe offering more than 20,000 eBooks, audiobooks, movies, language learning materials as well as magazines and newspapers is available for you 24/7 and free of charge. [Onleihe: Click here for more information.](#)

**Library Orientation**
We offer a library orientation for language students pursuing A1 courses. This will be communicated to you by your course instructor.

**Free of Cost Events from Library**
The Library organizes interesting events for students as well as for the general public. One such popular event is Spielzeit (Playtime). To know more about the library events and participate, subscribe to our newsletter or follow us on our Instagram channel.

For more information on the library:
[Library-delhi@goethe.de](mailto:Library-delhi@goethe.de)
Tel.:+911123471124
WhatsApp: +91 9873261221
CONTACT

LANGUAGE COURSES & EXAMINATIONS

Telephonic / walk-in counselling:
Mon to Fri: 10 am – 1 pm & 2 – 6 pm
Mob: +91 7291078599/ 8929625471

Telephonic counselling:
All Saturdays except on holidays: 10 am – 1:30 pm & 2 – 6 pm
Mob: +91 8929625471

Opening hours
Language office
Mon, Wed, Fri: 10 am - 12:30 pm / 2 - 4:30 pm

Reception
Mon-Fri: 09:30 - 1 pm / 2 - 6 pm
Tel: +91 11 23471100

LIBRARY

Tue to Sat: 9:30 am – 6 pm
Sun: 11 am - 4 pm
Library-delhi@goethe.de
Tel.:+91 11 23471124
WhatsApp: +91 9873261221

CAFE WANDERERS

Mon to Sun: 8:30 am – 6:30 pm
Tel: +91 11 23471136

NO CLASSES WILL TAKE PLACE ON THESE DAYS

01.01.2024     New Year’s Day
26.01.2024     Republic Day
25.03.2024     Holi
29.03.2024     Good Friday
11.04.2024     Eid-Ul-Fitra
17.06.2024     Eid-Ul-Juha

IMPORTANT
Apart from these holidays a few off days are planned for your course. These will be communicated to you from time-to-time directly by your course instructor in class.
TERMS AND CONDITIONS

1. General Requirements

All courses are designed for adult learners. Participant must be at least 17 years of age (young Learners’ 13-17 years) and a proof of age should be furnished at the time of registration.

2. Registration Procedure

The registration for the A1-C2 level courses & examinations is on first-come-first served basis via our WEBSITE. The courses and examinations can be booked and the payment can be done online.

Please ensure that you enter the requested information correctly as the same data will thereafter reflect on all official documents and communication from the Goethe-Institut / Max Mueller Bhavan New Delhi.

Please note that any correction in your personal details post registration would be done against an administrative fee of INR 2,900 including 18% GST.

Level Test

Students having prior knowledge of German and desiring to join a higher-level course or students with a gap of more than six months from their last Goethe-Examination have to take the level test prior to the registration. Placement in higher course levels is based on the result of the level test conducted.

3. Terms of Payment

The course fee as well the examination fee includes 18% GST, payable at the time of online registration. For payment option please refer to our website. By making the online payment automatic acceptance of the terms & conditions of the Goethe-Institut is applicable. If full payment is not received by the due date, the student loses the right to participate.

Your payment will be processed by the Goethe-Institut e.V. in Germany. The payment will be made in INR. For credit card payments, the card (only visa or master) needs to be enabled for international transactions. The Goethe-Institut cannot refund any processing fee and/or exchange rate differences which might be deducted by the credit card provider during the transaction.

4. Course Fee

The contractually binding fee is the fee stated in the price list at the time of application. Unless stated otherwise the books must be purchased separately.

Cancellation and Refunds (Courses)

In case of cancellations following deductions are applicable:

a) Up to 4 weeks before beginning of course 10% of course fee
b) Up to 1 week before beginning of course 20% of course fee
c) Up to 1 day before beginning of course 30% of course fee
d) After course begins 100% of course fee.

Cancellations must be submitted in writing and refunds shall be initiated within 30 days after receipt of the written cancellation request. If enrolments are insufficient on the starting date, the Goethe-Institut / Max Mueller Bhavan reserves the right to cancel or postpone the course.
In this case we will offer the participants the opportunity to move to another course or to receive a full refund of the course fee. Should the Goethe-Institut / Max Mueller Bhavan cancel a course, the full course fee shall be reimbursed.

5. Examination Fee

The contractually binding examination fee is the fee stated in the price list at the time of application. Only those who have paid their examination fee in full are eligible to take the examination. Course participants up to 6 months after the end of the course can take the international examination as an internal candidate.

Cancellation and Refunds (Examinations)
The fees are based on the regulations that are currently in effect. Only those who have paid their examination fee in full upon registering may take the exam.

Examination fee is non-refundable. If an exam is not taken due to illness, the candidate will be charged an administration fee of 25% of the exam fee for the rebooking. 75% of the examination fee will be credited only once for the next/ following examination date, provided a medical certificate has been furnished prior to the commencement of the examination.

Should a participant be excluded from the exam (see Section 11 of the exam guidelines of the Goethe Institute), the exam fee will not be refunded.

6. Course Participation Certificate / Prerequisites for registration for next level

Participants with minimum attendance of 70% are entitled to an “Attendance Certificate”. Examinations are not mandatory. However participants have to pass the international examination / Goethe Zertifikat for the current level to qualify for the next level. The passing percentage for all the examinations is 60%.

7. Class Size

Our courses have minimum 14 and at most 22 participants:
a) Level A1 to B2: minimum 18/ maximum 22
b) Blended Learning: minimum 14/ maximum 16
c) Level C1 & C2: minimum 15/ maximum 22

If enrolments are insufficient on the starting date, the Goethe-Institut / Max Mueller Bhavan reserves the right to cancel or postpone the course. In this case we will offer the participants the opportunity to move to another course or to receive a full refund of the course fee. The choice of class and the chosen time slot are binding. Changes are not allowed.

8. Copyright: all rights reserved.

It’s not allowed to reproduce the course materials, in any form (printing, photocopy, microfilm or another procedure) or to use electronic systems to duplicate or manipulate it, without the explicit permission. Use of the same (in the form of screenshots, photos, recordings, storage, distribution etc.) by the course participant or any other party beyond the scope of this course is prohibited and an infringement of existing copyright laws.
9. Shift from face-to-face classes to online live classes

The Goethe-Institut / Max Mueller Bhavan New Delhi reserves the right to shift from face-to-face classes (offline classes) to online live classes if this is necessary due to official orders with respect to Covid-19 and/or the safety of employees and course participants. A refund owing to this is not possible. The course participant agrees to this procedure.

By booking a course the customer agrees to abide by any prevailing COVID-19 protocol (see website).

10. Liability of the Goethe-Institut / Max Mueller Bhavan

The liability of the Goethe-Institut / Max Mueller Bhavan and its staff shall be limited to intent and gross negligence. The Goethe-Institut / Max Mueller Bhavan will have no liability for cancellation of its services due to force majeure (e.g. unrest, act of war or terrorism, natural calamities, epidemics, pandemics and all other circumstances beyond the control of the contractual parties).

Should such cases of extraordinary circumstances or events occur or should there be a change in the existing circumstances or events, caused by factors that are beyond the sphere of influence of the Goethe-Institut / Max Mueller Bhavan, the Institute shall reserve the right to make changes in the ongoing course structure (e.g. in terms of time, methodology or format). Should the circumstances not allow the above-mentioned changes, in that case the Goethe-Institut / Max Mueller Bhavan shall cancel the course without any alternative offer and financial compensation.

Complaint Management:

In case of complaints, please write to our counsellor or registration office:

languagecourses-delhi@goethe.de
Registration-Delhi@goethe.de

Please note: We request you to check your spam folder, in case you have sent us a query and expecting a revert from us.

In case you need further resolution of your complaint, please write to Head Language Courses and Examinations, Ms. Deepali Bajaj Singh at Deepali-Bajaj.Singh@goethe.de
GOETHE-INSTITUT / MAX MUELLER BHAVAN
NEW DELHI

3, Kasturba Gandhi Marg
New Delhi 110001
India

DIRECTIONS

Parking in front of the Institute is not permitted.

The Goethe-Institut / Max Mueller Bhavan New Delhi is situated in Central Delhi near Connaught Place.

**Directions via public transport:**

Metro Stations: Janpath, Barakhamba Road, Mandi House, Rajiv Chowk & Patel Chowk

Airport Express Metro (Shivaji Stadium)

OUR COURSES IN GERMANY

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