



GERNERAL TERMS & CONDITIONS – LANGUAGE COURSES

General requirements

All courses are designed for adult learners. Participants must be at least 17 years of age and proof of age should be furnished at the time of registration.

Registration procedure

Candidates are requested to register online as per the registration schedule mentioned on the webpage and payment can be done via credit cards. For bookings via Webshop, Webshop Terms & Conditions are applicable.

Placement test

Students with prior knowledge of German or students with a gap of more than six months from their last participation in a Goethe course should take this placement test prior to the registration. Placement in the appropriate course level is based on the result of the placement test conducted.

Course Fees:

Course fees generally do not include cost of course books and examination fees. For refund structure, kindly refer to the table below:

Cancellation and Refunds (Courses)

In case of cancellations following deductions are applicable:

- a) Up to 4 weeks before beginning of course 10% of course fee
- b) Up to 1 week before beginning of course 20% of course fee
- c) Up to 1 day before beginning of course 30% of course fee
- d) After course begins 100% of course fee

Cancellations must be submitted in writing and refunds shall be initiated within 30 days after receipt of the written cancellation request. If enrolments are insufficient on the starting date, the Goethe-Institut / Max Mueller Bhavan reserves the right to cancel or postpone the course. In this case we will offer the participants the opportunity to move to another course or to receive a full refund of the course fee. Should the Goethe-Institut / Max Mueller Bhavan cancel a course, the full course fee shall be reimbursed.

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Course participation Certificate and criteria

Participants with a minimum attendance of 70% are entitled to an 'Attendance Certificate'. However, participants should have passed two internal tests conducted during the course.

Class Size

Our courses have minimum 18 and at most 22 participants:

- a) Level A1 to B2: minimum 18/ maximum 22
- b) Level C1 & C2: minimum 15/ maximum 20

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The choice of class and the chosen time slot are binding. Changes are not allowed.

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It's not allowed to reproduce the course materials, in any form (printing, photocopy, microfilm or other procedures) or to use electronic systems to duplicate or manipulate it, without the explicit permission. Use of the same (in the form of screenshots, photos, recordings, storage, distribution etc.) by the course participant or any other party beyond the scope of this course is prohibited and an infringement of existing copyright laws.

Liability of Goethe-Institut Max Mueller Bhavan Chennai

The liability of the Goethe-Institut Max Mueller Bhavan Chennai and its staff shall be limited to intent and gross negligence. The Goethe-Institut Max Mueller Bhavan Chennai shall have no liability for cancellation of its services due to force majeure (e.g. unrest, act of war or terrorism, natural calamities, pandemics and all other circumstances beyond the control of the contractual parties).

Should such cases of extraordinary circumstances or events occur or should there be a change in the existing circumstances or events, caused by factors that are beyond the sphere of influence of the Goethe-Institut Max Mueller Bhavan Chennai, the Institute shall reserve the right to make changes in the ongoing course structure (e.g. in terms of time, methodology or format). Should the circumstances not allow the above-mentioned changes, in that case the Goethe-Institut Max Mueller Bhavan Chennai shall cancel the course without any alternative offer and financial compensation.

Feedback

We aim to create a friendly and open learning environment in the class. To ensure this we also conduct regular surveys and feedback sessions. We encourage you to talk freely to your class teachers in case you face difficulties. In case you need further resolution, please write at:

feedback-chennai@goethe.de.

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