



GENERAL REQUIREMENTS FOR PARTICIPATION

- Our German courses are aimed at participants aged 9 and over. The requirements for our children and teens courses are as follows: children and teens 9–15 years. Adult courses are for participants aged 16 and over.



PAYMENT CONDITIONS

- The course fees must be paid in full when enrolling at the Language Course Office or via bank transfer before the beginning of the course.



PRICES

- The fees that are advertised in the current course brochure and on the homepage and that are in effect at the time of enrollment are an integral part of the contract. There are different fees for individual courses and for courses for small groups. All course materials are included in the fees.
- In case of overpayment by the customer of up to 50 SAR, there will be no refund from the Goethe-Institut.



ENROLMENT

- Enrolment for the courses shall be done at the published dates. A copy of a valid passport is required to complete the registration. In the case of minor participants, [the legal guardians must give their consent](#). Participants without previous knowledge shall start a course at level A1.1. Participants with previous knowledge shall take the online placement test of the Goethe-Institut Saudi Arabia that is subject to charge and are then assigned to the appropriate course level.



CANCELLATION AND POSTPONEMENT

- Once the course is booked and paid, the postponement/cancellation is only possible if the participant submits the request by e-mail one week before the course start date.
- The postponement/change to another course is subject to the number of seats available. Courses should only be changed in consultation with the Language Office.
- In case of cancellation by the participant, the following deductions are applicable:
 - a) Up to 1 week before the beginning of the course: 30% of the course fee.
 - b) Less than 1 week before the beginning: cancellation is not possible and the fees are non-refundable.
 - c) Books are non-refundable.
- Cancellations must be submitted by e-mail and refunds shall be initiated within 30 days after receipt of the cancellation.
- If enrolments are insufficient on the starting date, the Goethe-Institut reserves the right to cancel or postpone the course. In this case, we will offer the participants the choice either to move to another course or to receive a full refund of the course fee, processed within 30 days.



COURSE LEVEL ASSIGNMENT / CLASS SIZE / RESPONSIBILITIES OF PARTICIPANTS

- The assignment to a course level is made on the basis of a placement test carried out at the Goethe-Institut.
- All our courses have a minimum of 7 and a maximum of 16 participants. If enrolments are insufficient on the starting date, the Goethe-Institut reserves the right to cancel or postpone the course. In this case, we will offer the participants the opportunity to move to another course or to receive a full refund of the course fee. The choice of class and the chosen time slot are binding. Changes are not allowed.
- The participants are obliged to comply with the course rules and house rules applicable to the Goethe-Institut.



PARTICIPATION AND CERTIFICATE

- Up until 6 months after the end of the full language course, course participants can take the international examination as an internal candidate.
- Participants with a confirmed attendance rate of at least 70% will receive a confirmation of participation free of charge upon request by e-mail or at the Language Office within 10 working days.
- Participants with minimum attendance of 70% and a passing grade at the course test can register for the next course level.
- A confirmation of participation in courses is not considered an approved certificate, but only indicates that the student has participated in a German language course at the Goethe-Institut.



PREREQUISITES FOR ONLINE COURSE ATTENDANCE

- A desktop PC or laptop with a working camera and proper audio (microphone) is required as students are expected to fully participate in the class. Switching on the camera is mandatory in all courses.



PUBLIC HOLIDAYS

- Dates of the Islamic holidays depend on official announcements by the religious authorities in the Kingdom of Saudi Arabia and can vary based on such announcements. Courses that do not take place on such days usually run for a longer period. Goethe-Institut Saudi Arabia is not obliged to provide individual make-up lessons.



HANDLING COMPLAINTS

- For complaints regarding the courses at Goethe-Institut Saudi Arabia, please contact the language course office.



PRIVACY PROTECTION

- The participant agrees that the Goethe-Institut will save and edit his/her personal information in an electronic database for the purpose of enrolment/payment, and he/she acknowledges that the database can be accessed by all Goethe-Instituts worldwide to the extent required by the operations of the Goethe-Institut. The course participant agrees that Goethe-Institut Saudi Arabia continues to provide him/her with information and/or the newsletter.



LIABILITY

- Goethe-Institut Saudi Arabia is not liable for the cancellation of their services due to force majeure (for example natural disaster, fire, flooding, war, official orders, and all other circumstances, which are beyond the control of the contractual partners).

● By registering for the course , you agree to the Terms & Conditions for courses at the Goethe-Institut Saudi Arabia